



**An Roinn Tithíochta,  
Pleanála agus Rialtais Áitiúil**  
Department of Housing,  
Planning and Local Government

**www.met.ie**

## **(Privacy Statement)**

The Department of Housing, Planning and Local Government is the Government Department responsible for housing and water, for physical and spatial planning, for local government and for weather forecasting.

The Department is committed to protecting and respecting your privacy. This privacy statement explains how the Department, as the Data Controller, will process the personal data provided to it in respect of [www.met.ie](http://www.met.ie) ; how that information will be used, and what rights you may exercise in relation to your personal data.

### **Purposes of the processing**

The Department will use your data in order to give a more accurate geolocated weather forecast to customers, to respond to queries and complaints from members of the public and to gauge website usage and performance. The Department will not process your personal data for any purpose other than that for which it is collected. The Privacy Statement for the Weather Warnings Alerting Service is [here](#)

### **Profiling**

The Department will not use any personal data collected from you in respect of [www.met.ie](http://www.met.ie) for automated decision-making, or for profiling purposes.

### **Lawfulness of processing**

This processing of your personal data is lawful under Article 6 (1) (a) which states that you have given consent to the processing of your personal data for the specific purpose of this processing activity.

### **Security of your personal data**

The Department implements appropriate technical and organisational measures to protect your information from unauthorised access. However, despite these efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse. In the event that your personal data is compromised as a result of a breach of security, the Department's Breach Management policy and procedures will be implemented.

### **Recipients of the data**

External third party processors are used by Met Éireann for the purposes of the provision of our services to you, and to help us improve our services. The user's GPS co-ordinates are sent over an SSL encrypted connection from their device to the web server. The server does a "lookup" on the MySQL database to translate that data into the latitude + longitude format. Our web developers Fusio Ltd. receive this latitude + longitude and call an API with this location data to retrieve a forecast for the user's location. The API is administered by ICHEC (the Irish Centre for High End Computing). The data is not retained or processed by Met Éireann, but by our website hosts Fusio Ltd. on our behalf.

Customers who e-mail Met Éireann's website voluntarily provide us with their e-mail address in the same manner as customers who e-mail the Department of Housing website. There is no legal basis for Met Éireann to hold this e-mail address other than to reply to the customer's query in order to comply with the Department's Customer Charter on e-mail requests.

<http://www.housing.gov.ie/corporate/customer-service/quality-customer-service>

The Google Analytics Tracking Code on our website pages [www.met.ie](http://www.met.ie) obtains IP address, Previous website address from which our website was accessed, Search terms, Web browser, Clickstream data which shows the traffic of visitors around this web, Web browser, Operating system, Screen Resolution. Personal data is not stored in Met Éireann. A web browser is used to generate aggregate reports from analytics.google.com. A small number of Met Éireann

staff and our web hosts Fusio have access to analytics for met.ie. Personal data is not shared with/disclosed to recipients outside of the Department. Data is retained by google. See Google Analytics and the EU – US Privacy Shield [https://support.google.com/analytics/answer/7105316?hl=en&ref\\_topic=2919631](https://support.google.com/analytics/answer/7105316?hl=en&ref_topic=2919631)

Met Éireann will not share your personal data with any other recipients.

### **Cross-border Data Transfers**

The Department will not transfer personal data collected in respect of www.met.ie to any country or international organisation outside the EU/EEA.

### **How long will your data be kept?**

The Department will only retain your personal data for as long as it is necessary for the purposes for which it was collected and processed.

In line with legislative and business requirements, the data retention period for your personal data, in this instance, is dependent on the data retention period policy of each Business Unit.

### **Your rights**

The Department's [Data Protection Policy](#), which sets out how we will use your personal data, as well as providing information regarding your rights as a data subject (including details regarding right of access, right to rectification, right to erasure, right to restriction of processing, right to object), is available on our website. The policy is also available in hard copy upon request.

If you consider that your rights have been infringed, you have the right to complain to the Irish Data Protection Commissioner ([www.dataprotection.ie](http://www.dataprotection.ie)), and you have the right to seek a judicial remedy.

### **Contacting Us**

If you require further information, or wish to access your personal data, please contact the Department's **Data Protection Officer**, details below:

**Data Protection Officer,**

**Department of Housing, Planning and Local Government,**

**Newtown Road,**

**Wexford**

**Email: [data.protection@housing.gov.ie](mailto:data.protection@housing.gov.ie)**

**Telephone: 053 9117450**